

Shurgard chooses Colt solutions and reduces OPEX costs by 40%

Shurgard is the leading self-storage company in Europe, and is part of Public Storage, the largest storage solutions provider in the United States. The European operations span 189 storage locations and they provide tailor-made storage solutions to their 100,000 business and private customers.

Shurgard was looking to improve its disaster recovery capabilities. To ensure business continuity, it also needed to move its IT equipment to a new data centre in the Netherlands.

Colt already hosted Shurgard's business critical applications in Colt's primary, carrier neutral data centre in Belgium, including the in-house developed CRM solution IPharos as well as a centrally managed IP telephony solution. Shurgard and Colt worked closely together to ensure that the relocation of IT equipment to the new colocation facility was as swift and smooth as possible.

Tailoring to Shurgard's specific requirements, Colt took care of the design, testing and on-site support during the migration. Shurgard now has a fully fledged active data centre environment and also took advantage of communication services including Colt's IP Voice and VoIP Access, helping centrally manage voice traffic while taking full control of call routing across all countries in Europe.

Dany Bruggeman, IT and Project Director at Shurgard, stated:

"Colt's project management capabilities, and their experience in supporting customers with moving IT infrastructure, really helped to make the migration straightforward and hassle-free. We had our IT systems up and running in two days in our new Colt data centre."

